



Newsletter—December to February

Buchan Dial-a-Community Bus

Volume 1, Issue 1

Newsletter Date

Weather Disturbs Travel Plans

It is only November 2010 and already the weather has been disrupting our travel plans. Some services had to be cancelled due to these conditions and both client and volunteer parties had to be cancelled too. These will be rearranged when the weather improves.

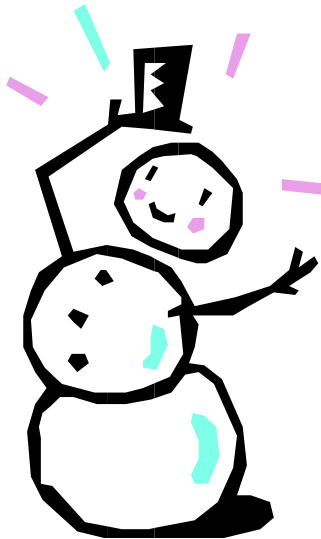
As always our drivers are committed to providing a convenient and safe journey for all our clients.

Update Your Records with Us

With the weather causing us to contact you because of cancelled trips, now is a good time to ask you to give us any updated details. For those Silver Surfers please let us know your email address, Medical records and Next of Kin. Forms attached to Newsletter for completion.

Something New?

Have any of you spotted the new addition to DACB? Yes we have taken delivery of a new bus, loving know as the Kentucky Fried Chicken! LV52 KCF. This bus means we will be better able to get our other buses serviced and have a little spare capacity for additional APT or Group Hires.



Merry Christmas and Happy New Year from all the Staff at Buchan Dial A

New Organisation & Staff

We also welcome four new members of staff:

Ed McGarthland, Operations Supervisor, some of you may know Ed, he has been one of our Drivers and has taken up the challenge to run the Operations side of the Business.

Gary Lang has joined DACB as our Training Manager and manages all aspects of our vehicle training courses through our Community Interest Company, DAB Plus.

Administration will now be covered by Sandra Murdoch and Jackie Gough. These ladies will be responsible for taking your bookings and dealing with all our clerical needs so please bear with them until they settle in.

Special points of interest:

- Do you know anyone who would like to be a volunteer for us?
- Recipes for a Recipe Book, then please send them to us.
- DACB Have been awarded 'Most Improved Scottish Community Transport Company Operator Award 2010'
- October we held our Soup & Sweet at Mintlaw Hall, thanks to all who attended. We managed to raise £675. This will be used for maintaining our services in the area. Again thank you for your continued support.

Retired DACB Director spotted Using the Service!

"Back in the 90's when the plan was to enlarge the area and scopes of Dial-a-Bus, I joined the committee as the representative of New Pitsligo Community Council. When we achieved company status, I was one of the original Directors along with Norma and Harry. I was Chairman for two years, later

on. In the summer 2009 my already 'dodgy' health took a turn for the worse, and with much soul-searching and great reluctance I resigned at the AGM. A year on, I still have some sense of relief! I get around the house and garden with one or two sticks;

visit the shops, surgery and church on a mobility scooter (max speed 4mph!) and having given up my driving licence (after 62 years!) depend on Beryl to go anywhere further. We used Dial-a-Bus as passengers several times during last winter." Viv Bowser. Retired DAB